

Patient Participation Group (PPG) Report 2018

The Patient Participation Group (PPG) has had another productive and active year supported by Drs Owen and Walton, Lorna and Carly.

The flu clinic prize draw raised money for 2 FEV1 machines which help to monitor patients' breathing and means that appropriate treatment can be administered promptly thus benefiting such patients.

Craft and Chatter continues to meet Monday lunchtimes and new members are always welcome. Money has again been raised by knitting Santa's, reindeer and chicks. Thanks go to Morrisons and Tesco for their donations. Several PPG members were invited to the Carers Coffee Morning to explain how Craft and Chatter was started and each person at the Coffee Morning chose a project to make themselves.

The Patient Participation Group has continued to attend the PPG networking meetings which are held for all Erewash PPG's.

The Patient Participation Group has reminded patients that their positive experiences may be posted on NHS choices or fed back to the practice. The practice is continually trying to improve patients' experiences despite the challenges that they are facing due to the substantial underfunding of primary care.

We continue to encourage patients to cancel any appointments no longer needed so that someone else can benefit from it

The PPG have also brought some 'Just in case' boxes for patients to store essential medications and allow easy access for GP's should they be needed for 'end of life' care. Doctors, like patients, value continuity of care and have campaigned tirelessly to try and get extra funding to achieve this.

The Patient Participation Group were involved in a successful bid for diabetes care across Erewash and also gave feedback on the way that diabetes care is given at Littlewick. We would like to thank the practice for acting on our suggestions and hope that patients will use the results given and accept the challenge to improve their overall results and ultimately take back control of their lives.

PARTNERS

Dr G M Walton GMC 2806576
Dr P D Travell GMC 2803360
Dr M Henn GMC 4059558
Dr K J Bagshaw GMC 4015862
Dr V S Mok GMC 4176590

Dr E L Pizzey GMC 4218720
Dr K Owen GMC 4192473
Dr C Garside GMC 4111964
Dr A Shanks GMC 7077762

GP ASSOCIATES

Dr C Small GMC 3584084
Dr W Tobiasiewicz GMC 7075319



A very successful meeting was arranged with Maggie Throup MP in April at which we discussed ways that we could all work together to get the best outcomes for patients and their GPs in this very difficult economic climate.

Please see the PPG board at the surgery and website for further information. Alternatively if you spot us in our purple polo shirts please feel free to come and speak to us as your views, feedback and suggestions are always welcome.

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Winner BMJ Awards 2013 "Primary Care Team of the Year "



CQC "Outstanding" 2016